

imagine

WiMAX

PRODUCT & PRICING



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Correct as on December 2015

Connection to WiMax Home service	Cost
Activation Fee	€100 (Once off)
Installation Fee	€50 (Once off)
WiMax 4g Hub Rental	€3.99 (Monthly)

Any customer who requires an Agent to install their WiMax service will incur the Installation Fee.

€29.99 Bundle offer

- Residential offer only and prices include Vat
- Up to 10Mb Broadband
- Unlimited Local & National Calls
- Calls 30 International Destinations at 3.21c per minute
- Calls outside of pack are priced as per our home phone rates

30 Top International Calls Destinations (Bundles | 3cent only):

Czech Republic, Brazil, China, Latvia, Austria, Lithuania, Turkey, Luxembourg, India, India - Mobile, Romania, Switzerland, Australia, Norway, Portugal, Sweden, New Zealand - Mobile, New Zealand, Singapore, Belgium, Poland, Italy, Hungary, Spain, Netherlands, Denmark, Germany, Canada, USA, France,

Home Phone Rates

Call Type	Peak	Evening	Weekend
Local	4.47c	1.27c	1.27c
National	6.61c	4.57c	4.57c
Vodafone	22.32c	22.32c	22.32c
O2	22.32c	22.32c	22.32c
Meteor	22.32c	22.32c	22.32c
3	22.32c	22.32c	22.32c
Tesco	22.32c	22.32c	22.32c
UK	8.66c	8.66c	8.66c
UK Mobile	28.15c	28.15c	28.15c
Near Europe	32.48c	32.48c	32.48c
Near Europe Mobile	70.73c	70.73c	70.73c
Mid Europe	32.48c	32.48c	32.48c
Mid Europe Mobile	70.73c	70.73c	70.73c
Far Europe	43.30c	43.30c	43.30c
Far Europe Mobile	64.96c	64.96c	64.96c

North America + Canada	8.66c	8.66c	8.66c
Caribbean & Mexico	64.96c	54.13c	48.72c
Caribbean & Mexico Mobile	64.96c	54.13c	48.72c
Australia & Far East	43.30c	43.30c	37.89c
Australia & Far East Mobile	75.78c	59.54c	37.89c
Middle East	86.61c	86.61c	86.61c
Middle East Mobile	119.09c	119.09c	119.09c
Pacific Rim	86.61c	86.61c	86.61c
Pacific Rim Mobile	119.09c	119.09c	119.09c
Rest Of World	88.61c	86.61c	86.61c
Rest Of World Mobile	151.56c	151.56c	151.56c

Setup charge of 7.08 on all of the above rates
Calls rounded up to the nearest minute and cent

The following classifications apply:

Peak

Calls made at or after 8a.m. and before 6p.m. on normal working days from Monday to Friday (inclusive).

Evening

Calls made at or after 6p.m. and before 8a.m. from Monday to Friday (inclusive).

Weekend

Calls made on Saturday, Sunday and Public Holidays.

Off-Peak

Evening and Weekend calls are classified as Off-Peak.

Calling Bands are as follows:

UK	UK	Rest of World	Afghanistan
Near Europe	Andorra		Angola
	Belgium		Anguilla
	France		Antarctica Territory
	Germany		Aruba
	Luxembourg		Ascension Island
	Monaco		Bangladesh
	Netherland		Belize
Mid Europe	Austria		Benin
	Czech Republic		Bhutan
	Denmark		Bolivia
	Faroe Islands		Botswana
	Finland		Brazil
	Greece		Brunei
	Hungary		Burkina Faso
	Iceland		Burundi
	Italy		Cambodia

	Liechtenstein		Cameroon
	Norway		Cape Verde Is.
	Poland		Central African Republic
	Portugal		Chad
	San Marino		Chile
	Spain		Colombia
	Sweden		Comoros
	Switzerland		Congo
Far Europe	Albania		Congo Dem Republic
	Algeria		Cook Islands
	Armenia		Costa Rica
	Azerbaijan		Cuba
	Belarus		Cuba Guantanamo Bay
	Bosnia & Hercegovina		Diego Garcia
	Bulgaria		Djibouti
	Croatia		East Timor
	Cyprus - Greece		Ecuador
	Cyprus - Turkey		El Salvador
	Egypt		Equatorial Guinea
	Estonia		Eritrea
	Georgia		Ethiopia
	Gibraltar		Falkland Islands
	Greenland		Fiji
	Israel		French Guiana
	Kazakhstan		French Polynesia
	Kyrgyzstan		Gabon
	Latvia		Ghana
	Libya		Grenada
	Lithuania		Guadeloupe
	Malta		Guam
	Moldova		Guatemala
	Morocco		Guinea
	Palestine		Guinea - Bissau
	Romania		Guyana
	Russia		Haiti
	Slovakia		Honduras
	Slovenia		India
	Tajikstan		Iran
	Tunisia		Iraq
	Turkey		Ivory Coast
	Turkmenistan		Kenya
	Ukraine		Kiribati
	Uzbekistan		Korea - Dem. Rep.
	Yugoslavia		Laos

North America + Canada	Canada		Lesotho
	Canada - Mobile		Liberia
	USA		Macao
Caribbean & Mexico	Antigua & Barbuda		Macedonia
	Bahamas		Madagascar
	Barbados		Malawi
	Bermuda		Maldives
	Cayman Islands		Mali
	Dominica		Marshall Islands
	Dominican Republic		Martinique
	Jamaica		Mauritania
	Mexico		Mauritius
	Puerto Rico		Micronesia
	St Kitts & Nevis		Mongolia
	St. Helena		Mozambique
	St. Lucia		Myanmar
	Trinidad & Tobago		Namibia
	Turks & Caicos		Nauru
Australia & Far East	Australia		Nepal
	Hong Kong		Netherlands Antilles
	Japan		New Caledonia
	Malaysia		Nicaragua
	New Zealand		Niger
	Singapore		Nigeria
Middle East	Argentina		Niue Islands
	Bahrain		Northern Mariana
	China		Pakistan
	Jordan		Palau
	Kuwait		Panama
	Lebanon		Papua
	Oman		Paraguay
	Saudi Arabia		Peru
	South Africa		Qatar
	United Arab Emirates		Reunion
Pacific Rim	Indonesia		Rwanda
	Korea - Republic		Samoa American
	Philippines		Samoa Western
	Taiwan		Sao Tome & Principe
	Thailand		Senegal
			Seychelles
			Sierra Leone
			Solomon Islands
			Somalia
			Sri Lanka

			St Pierre & Miquelon
			St Vincent & Gren.
			Sudan
			Suriname
			Swaziland
			Syria
			Tanzania
			Togo
			Tonga
			Tuvalu
			Uganda
			Uruguay
			Vanuatu
			Venezuela
			Vietnam
			Virgin Islands - UK
			Virgin Islands - US
			Wallis & Futuna
			Yemen
			Zambia
			Zimbabwe

Other Call Charges

Dialled Number	Service Type	Setup Charge	Minimum Call Charge	Peak	Evening	Weekend
11811	Directory Enquiries	100.62c	-	101.66c	101.65c	101.65c
11818	Directory Enquiries	-	161.10c	67.08c	67.08c	67.08c
11850	Directory Enquiries	138.99c	-	-	-	-
11860	Directory Enquiries	121.97c	-	60.99c	60.99c	60.99c
11890	Directory Enquiries	-	195.57c	59.89c	59.89c	59.89c
11827	Directory Enquiries	-	104.55c	22.14c	22.14c	22.14c
11824	Directory Enquiries	98.40c	-	67.65c	67.65c	67.65c
11888	Directory Enquiries	-	-	30.75c	30.75c	30.75c
076 (VOIP)	VOIP	-	6.76c	5.26c	1.34c	1.34c
1512	Premium Rate	50.25c	-	-	-	-
1513	Premium Rate	70.58c	-	-	-	-
1514	Premium Rate	90.92c	-	-	-	-
1515	Premium Rate	121.41c	-	-	-	-
1516	Premium Rate	182.40c	-	-	-	-
1517	Premium Rate	253.56c	-	-	-	-
1518	Premium Rate	355.21c	-	-	-	-
1520	Premium Rate	6.76c	-	29.92c	29.92c	29.92c
1530	Premium Rate	6.76c	-	50.25c	50.25c	50.25c
1540	Premium Rate	6.76c	-	70.59c	70.59c	70.59c

1550	Premium Rate	6.76c	-	121.41c	121.41c	121.41c
1559	Premium Rate	6.76c	-	74.91c	74.91c	74.91c
1560	Premium Rate	6.76c	-	182.41c	182.41c	182.41c
1570	Premium Rate	6.76c	-	243.39c	243.39c	243.39c
1580	Premium Rate	6.76c	-	299.31c	299.30c	299.30c
1590	Premium Rate	6.76c	-	355.21c	355.21c	355.21c
700	Personal Number	-	6.76c	8.30c	5.00c	5.00c
818	Shared rate timed tariff	9.65c	-	5.25c	1.34c	1.34c
1850	Shared rate fixed tariff	6.76c	-	-	-	-
1890	Shared rate timed tariff	9.65c	-	5.25c	1.34c	1.34c
1891	Internet	-	6.77c	2.06c	1.02c	1.02c
1892	Internet	-	6.77c	5.37c	1.33c	1.33c
Satellite	Inmarsat, EMSAT, Iridium	-	492c	947.1c	947.1c	947.1c

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Prices correct as of Dec2015

- eBill is provided free of charge. Paper billing is available on request at a charge of €1.27 inc. VAT per month.
- A direct debit payment failure charge of €10.16 inc. VAT applies.
- A reconnection fee of €25.41 inc. VAT for suspended accounts applies.
- The WiMAX Hub remains the property of Imagine. When customers terminate their contract their account is debited €152.48 inc. VAT and this is returned to them when the modem is received by Imagine.
- Family protection free for the first 2 months and charged at €4.07 per month thereafter
- Customers that cancel within the minimum contract period are charged an early termination fee of €101.65 inc. VAT.